

# Your call for help, always answered.

#### The Radius Connect 24 service

Radius Connect 24 supports anyone of any age who is concerned about personal well-being or home safety, or who may feel anxious about managing on their own.

You may be unable to get to the phone to make that call for help. Our family or neighbours may not be immediately available. Our technology-enabled service means we can be here for you, 24/7.

### How does the service work?

A personal alarm is a quick way of getting help when you need it, at the press of a button.

You will be connected directly to the Radius Connect 24 Response Centre where one of our specially trained advisors will answer your call.

We will offer immediate reassurance and arrange to make that call on your behalf to ensure one of your nominated family members or neighbours responds if you need further help. In the event of an accident or injury or you need emergency help, we will contact emergency services on your behalf and stay on the line with you until help arrives (if appropriate).

We offer additional sensors connected to your personal alarm to help support people with a wide range of conditions:

- Support for those at risk of falls
- Support for those living with dementia or epilepsy
- Support for those living with sensory impairment

Please contact our sales team on 028 9039 7103 (NI) or 01 6704114 (ROI) for more information on additional sensors.

## Home Smart Hub & Personal Pendant (no landline required)

A personal alarm is a quick way of getting help when you need it, at the press of a button.

Our Home Smart Hub and personal pendant are provided with a dedicated SIM connecting directly via the mobile network to our Radius Connect 24 response centre where one of our specially trained advisors will answer your call.

- 24/7 response from our local-based response centre
- No landline or internet required
- Delivered by courier to your door
- Free 2-3 working days delivery
- Can be connected anywhere in your home
- No set up or install fee
- Easy self-installation
- Arrives ready to use
- 100% reassurance and peace of mind
- One monthly fee/no minimum contract
- Only £18.00/€18.45 p/m



To order please visit - <u>www.radiusconnect24.com</u> or call us on 02890397103 (NI) or 01 6704114 (ROI)







**Delivered to your door** 

Plug in to mains power & press your pendant





Welcome!

You are now connected to the service.

### Why Choose Radius Connect 24?

Our vision is to deliver high-quality services beyond the expectations of our customers. We are a values-driven organisation:

- We focus on the outcomes your health, safety and well-being is paramount.
- We strive for excellence we are accredited to the TEC Services Association's Quality Standards framework which provides quality assurance in technology enabled care.
- We will make every penny count as a notfor-profit social enterprise.



### Contact us:

Radius Connect 24 Cameron House, 3 Redburn Square, Holywood, BT18 9HZ

To order your Radius Connect 24 Service visit our website – <a href="https://www.radiusconnect24.com">www.radiusconnect24.com</a>

Call us now:

NI: 028 9039 7103

ROI: 01 670 4114

Or email: <a href="mailto:enquiries@radiusconnect24.com">enquiries@radiusconnect24.com</a>

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