

Why Choose Radius Connect 24?

Our vision is to deliver high-quality services beyond the expectations of our customers. We are a values-driven organisation:

- We focus on the outcomes – your health, safety and well-being is paramount.
- We strive for excellence – we are accredited to the TEC Services Association's Quality Standards framework which provides quality assurance in technology enabled care.
- We will make every penny count – as a not-for-profit social enterprise.



Contact us:

Radius Connect 24
Cameron House,
3 Redburn Square,
Holywood,
BT18 9HZ

To order your Radius Connect 24 Service
visit our website – www.radiusconnect24.com

Call us now:

NI: 028 9039 7103
ROI: 01 670 4114

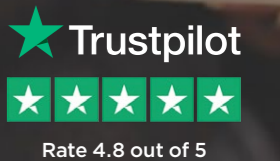
Or email: enquiries@radiusconnect24.com

To keep up to date please follow us on social media



@RadiusConnect24

Radius CONNECT 24



Your call for help, always answered.

radiusconnect24.com

Registered Office: Radius Housing, Cameron House,
3 Redburn Square, Holywood, Co Down, Northern Ireland BT18 9HZ
Registered in Northern Ireland (No IP169), VAT Reg No 791 7838 74
Registered with the Charity Commission for Northern Ireland NIC102575
Regulated by the Department for Communities in Northern Ireland

The Radius Connect 24 service

Radius Connect 24 supports anyone of any age who is concerned about personal well-being or home safety, or who may feel anxious about managing on their own.

You may be unable to get to the phone to make that call for help. Your family or neighbours may not be immediately available. Our technology-enabled service means we can be here for you, 24/7.

How does the service work?

A personal alarm is a quick way of getting help when you need it, at the press of a button.

You will be connected directly to the Radius Connect 24 Response Centre where one of our specially trained call advisors will answer your call.

We will offer immediate reassurance and arrange to make that call on your behalf to ensure one of your nominated family members or neighbours responds if you need further help. In the event of an accident or injury or you need emergency help, we will contact emergency services on your behalf and stay on the line with you until help arrives (if appropriate).

We offer additional sensors connected to your personal alarm to help support people with a wide range of conditions:

- Support for those at risk of falls
- Support for those living with dementia or epilepsy
- Support for those living with sensory impairment

**Please contact our sales team on
028 9039 7103 (NI) or 01 670 4114 (ROI)
for more information on additional sensors.**

Home Smart Hub & Personal Pendant (no landline required)

A personal alarm is a quick way of getting help when you need it, at the press of the button.

Our Home Smart Hub and personal pendant is provided with a dedicated SIM connecting directly via the mobile network to our Radius Connect 24 response centre where one of our specially trained call advisors will answer your call.

- 24/7 response from our local-based response centre
- No landline or internet required
- Delivered by courier to your door
- Free 2-3 working days delivery
- Can be connected anywhere in your home
- No set up or install fee
- Arrives ready to use
- Easy self-installation
- 100% reassurance and peace of mind
- One monthly fee/no minimum contract
- Only £18.00/€18.45 p/m

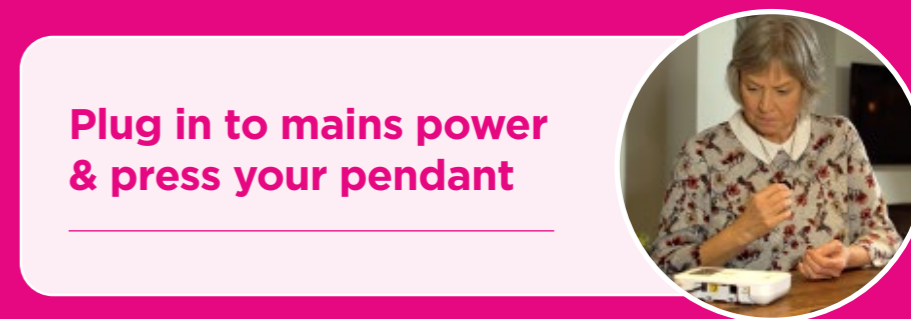


To order please visit – www.radiusconnect24.com
or call us on **02890 397103 (NI)** or **01 6704114 (ROI)**

Easy self installation – arrives ready to use



Delivered to your door



**Plug in to mains power
& press your pendant**



Welcome!

**You are now connected
to the service.**