

## Why Choose Radius Connect 24?

Our vision is to deliver high-quality services beyond the expectations of our customers. We are a values-driven organisation:

- We focus on the outcomes – your health, safety and well-being is paramount
- We strive for excellence – we are accredited to the TEC Services Association's Quality Standards Framework which provides quality assurance in technology enabled care
- We will make every penny count – as a not-for-profit social enterprise

## Contact us

### Visit our website

To order your Radius Connect 24 Service




### To speak with a member of our team call:

NI: 028 9039 7103

ROI: 01 670 4114

Radius Connect 24  
Cameron House  
3-7 Redburn Square,  
Holywood  
Co-Down  
BT189HZ

### Follow us on

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**Radius**  
CONNECT 24



Your call for help,  
always answered.



Certified Organisation



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radiusconnect24.com



## Our Service

Radius Connect 24 supports anyone of any age who is concerned about personal well-being or home safety, or who may feel anxious about managing on their own.

You may be unable to get to the phone to make that call for help. Your family or neighbours may not be immediately available. Our technology-enabled service means we can be here for you, 24/7.

### How does the service work?

A personal alarm is a quick way of getting help when you need it, at the press of a button.

You will be connected directly to the Radius Connect 24 Response Centre where one of our specially trained advisors will answer your call.

We will offer immediate reassurance and arrange to make that call on your behalf to ensure one of your nominated family members or neighbours responds if you need further help. In the event of an accident or injury or you need emergency help, we will contact emergency services on your behalf and stay on the line with you until help arrives.



## What service options do we offer?

We offer two main service options:

### 1 Radius Connect 24 Home Smart Hub & Personal Pendant

This option is designed to connect you to the service when at home.

You can choose a jewellery style pendant to be worn on your neck or a watch style pendant to be worn on your wrist. The pendants connect wirelessly to the Home Smart Hub. The Home Smart Hub is provided with a dedicated SIM connecting directly via the mobile network to the Radius Connect 24 Response Centre.



### 2 Radius Connect 24 Mobile Wristwatch

This option is designed to connect to the service when at home but also extends coverage to when you are out and about. Designed with active living in mind, it is ideal for anyone who spends most of their time outdoors.

The wristwatch contains the dedicated SIM connecting directly via the mobile network to the Radius Connect 24 Response Centre.

